

Mobile Data Pooling

Critical Information Summary

Information about the service

Here's a quick summary of the important bits about your mobile data pooling plan. It is a shared data plan that allows multiple devices within a single account to share a common data allowance. Instead of each device having its individual data allotment, the data usage is combined into a single pool that can be used by any device associated with the plan.

What's included and excluded

Mobile Plans:

Plan Names	Monthly Charge INC	Monthly Data Inclusions
PRIME DP 4G 10GB	\$30.00	10GB
PRIME DP 4G 30GB	\$45.00	30GB
PRIME DP 5G 60GB	\$75.00	60GB

Mobile Broadband:

Plan Names	Monthly Charge INC	Monthly Data Inclusions
PRIME MBB DP 4G 10GB	\$25.00	10GB
PRIME MBB DP 4G 30GB	\$40.00	30GB
PRIME MBB DP 5G 60GB	\$70.00	60GB

Additional Data:

Addition Name	10G Auto Top Up
Data included	10GB
Cost per bolt-on	\$ 60
Excess data	\$0.03 per MB

Unlimited national call value - with your monthly plan allowance you can make unlimited standard national calls to fixed and mobile numbers, including unlimited standard SMS and photo MMS, voicemail retrieval, and calls to 1800 and 13 - 1300* numbers.

Your unlimited included value **cannot** be used for making calls and sending SMS/MMS to international numbers, video MMS, calls to satellite numbers, usage when roaming overseas, among other assistance and special numbers. These will incur excess usage charges to your monthly bill.

Calls and SMS/MMS to premium numbers (e.g. 19xx numbers), Sensis calls or other content charges (including third party charges) are barred.

Spend Limit

Each service by default is set to allow up to \$100 of excess usage for data bolt-ons – once this limit is reached any excess usage will be stopped. Note this doesn't stop any included plan features eg. Unlimited calls will work as they are included in the plan and not classed as excess usage. This limit can be increased or decreased as requested.

International Calls/SMS – PAYG rates apply

Included international call value - unlimited calls to 15 countries for all plans with 20GB data inclusions and above. Cannot be used while roaming overseas.

Included countries are listed below.

China
Germany
Greece
Hong Kong
India
Indonesia
Ireland
Malaysia
New Zealand
Singapore
South Korea
Thailand
United Kingdom
USA
Vietnam

* Telstra Retail numbers 132000, 132203, 132674, 132999 are charged as excess usage.

**Zero Bill Shock will block any calls, SMS, MMS and data usage that would incur excess usage charges to you bill (those not included in your plan allowance).

1. All prices are quoted inclusive of GST. 2. Included value amounts are valid for one month (billing period) and are to be used in Australia. Plan's included values can be used towards standard national calls, standard SMS and standard photo MMS to mobiles and fixed line services, calls to 1300, 13, 1800 and calls to retrieve voicemail. 3. Services excluded from the plan allowance are: directory services, calls, SMS and MMS to international numbers, video MMS, international roaming, content packs and bolt-ons and mobile data usage. 4. Some of the barred services are: Premium services, 19x, 189x and VPN numbers. 5. When the included value on a plan is reached, any extra usage will be charged at the standard rates as excess spend. 6. Fair Usage policy applies to all mobile plans in relation to calls, call diversions, SMS, MMS, and data usage. 7. Calls are charged in 60 second increments, plus Flagfall charge. 8. Unused monthly data allowance cannot be rolled over. 9. Upon exceeding the monthly included data allowance you will be charged for excess data usage as indicated, unless 2GB Auto bolt-on is active. 10. Data usage will be metered in kilobytes, where 1024 bytes = 1 Kilobyte or part thereof and includes both uploads and downloads. 11. Monthly data allowance cannot be used when roaming internationally. 12. The mobile product of MSS provide TDP Communications Pty Ltd ACN 164 544 585. mobile plans using part of Telstra's 4G and 3G mobile network with a 4G coverage footprint of 96.5% and a combined 4G and 3G coverage footprint of more than 98.8% of the Australian population covering 1.62 million square kilometer's. 13. These mobile plans have access to download speeds of up to 100Mbps on 4G across 95% of the population. 4G devices will enjoy typical download speeds of 2-50Mbps and upload speeds of 1 to 10 Mbps in 4G coverage areas. 14. Handsets not capable of 4G will only receive 3G coverage. 15. Check mobile coverage at <https://mobilemaps.net.au/maps/api/embed/4G/>. 16. International Roaming charges are Pay As You Go, and may not be available in all countries. Refer to International Roaming sheet for more information. 17. Not to be used in conjunction with any other offer and/or promotion. 18. TDP Communications Pty Ltd reserves the right to vary the terms of these promotions at any time. 20. Full terms and conditions as per the Application Form.